

➤ **Population Served**

- Children up to 5 years old
- Adults looking to obtain a GED
- Adults learning to become proficient in English or work through reading disabilities

➤ **Services Provided**

- English as a second language classes
- GED classes
- Tiny Tots (supplying children with books to take home)
- 1 on 1 lessons

➤ **Clients' Health Needs**

- Inability to read medication labels and prescriptions
- Language barriers among refugees

➤ **Clients' Health Information Needs**

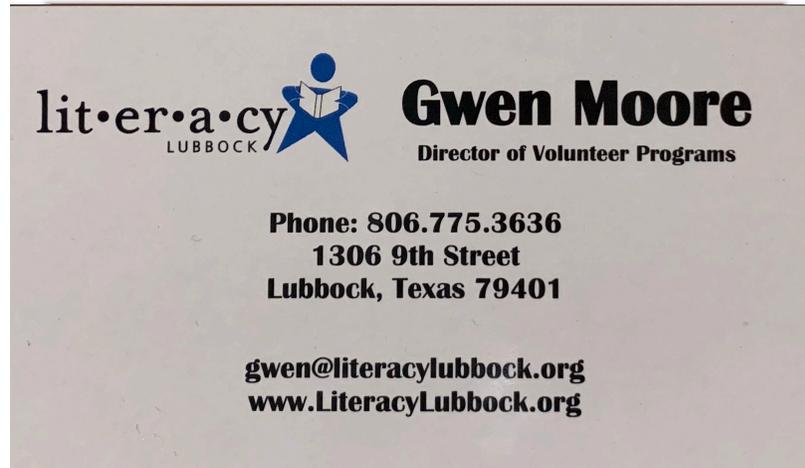
- Assessing the patients understanding of their health needs and status
- Better communication between patients and physicians

➤ **Advice for Physicians**

- It is important to realize that people have bigger problems that they are going through, and retention is not always easy for them. It can be discouraging at times for them and you, but the physician has to persevere and continue to be present for the patient.

Literacy Lubbock

Group Number 20



Group Members:

- 1 Jali Garza
- 2 Hailey Burden
- 3 Adrian Jacobparayil
- 4 Robert Dixon
- 5 Elleana Majdinasab
- 6 Joanna Steed
- 7 Aaron Thomas
- 8 Tyler Morgan
- 9 Malvika Ramesh