



Area Agency on Aging Care Coordination (AAA) & South Plains Association of Government (SPAG) – Group #7

➤ Population Served

- Our AAA serves the elderly population of Lubbock and 15 surrounding counties.
- SPAG serves various qualifying populations in respective capacities, and the public at large.

➤ Services Provided

- AAA - How can the elderly receive assistance (food stamps, hearing aids, medical transport, adult daycare, advance directives creation, etc.)?
- SPAG – connection service between client need and an appropriate agency which can help

➤ Clients' Health Needs

- Chronic illness maintenance
- Financial assistance
- Housing and chore maintenance
- Transition to permanent care

➤ Clients' Health Information Needs

- When is it time to live in a permanent care facility?
- How can I receive assistance (food stamps, hearing aids, medical transport, adult daycare, advance directives creation, etc.)

➤ Advice for Physicians

- The phone #211 is the information number for the non-profit world.
- AAA and the #211 phone number are available anywhere you will go throughout the USA, not just in Lubbock.
- The biggest gap between services available and community need is information lacking. Tell your patients about these services so they can know they exist, and how to begin to access them!

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Group Members:

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- 4) Jaclyn Jones
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